Thank you for using Sunway Home Healthcare Teleconsultation service. The Teleconsultation will be conducted using SunMed GO.

Download the SunMed GO: https://sunmedgo.com/download

Alternatively, go to <u>https://sunmedgo.com</u> to use Chrome browser.





Step 4: You will receive call from the

clinic to confirm your appointment.

Once confirmed, you can view your

appointment in "My Bookings".

Sunway Home Healthcare Teleconsultation Patient User Guide

Making an appointment with your consultant for Teleconsultation

SUNMED GO	Manage Profile	SUNMED GO	Manage Profile	Make An Appointment	nt	SUNMED GO	Anage Profile
Cuppowing HI HILI HI		Healthcare Unit		Sunway Home Healthcare STd		Companying HI LIHE HI HIEL	
		SUNWAY	Consultation will be carried out by video call online.				
Search Doctors	Services Appointment	Velocity • Ruale Longur	ay Medical Centre Velocity	Dietitian Online Consultation Consultation will be carried out by video ca	all online.		C
		SUNWAY SPECIALIST CENTRE Darmansars	cialist Centre	Physiotherapist Online Consultation Consultation will be carried out by video ca	all online.	Search Doctors	Services Appointment
Hospital Map &	Healthcare	Sunway Trad Complement Centre	litional and tary Medicine (TCM)	January 2021 .ຣິພກ Mon .Twe Wed .Thu	Exi .Sat 1 2	Hospital Map &	Healthcare
Directory	onic	SUNWAY OF SUNWAY HOME HEALTHCARE	ay Home Healthcare	3 4 5 6 7 10 11 12 13 14	8 9 15 16	Directory	One
FAQ, Support & Feedback	Staff Health Clinic	FAQ, Support & Feedback	Staff Health Clinic	17 18 19 20 21 24 25 26 27 28 31 Select a time slot	22 23 29 30	FAQ, Support & Feedback	Staff Health Clinic
Home My Bo	boking My Reports	Home My Book	king My Reports	3:00 PM 3:30 PM 4:00 PM	4:30 PM	Home My Bo	boking My Reports

Step 1: Click "Healthcare Unit"

Step 2: Select "Sunway Home Healthcare" Step 3: Select the service that you wish to consult with
Step 4: Select the preferred date and time of appointment, then click
"Proceed to Next Step"





Sunway Home Healthcare Teleconsultation Patient User Guide

Tracking medication delivery Making payment **Payment confirmation** Getting ready for consultation status < < **My Appointments My Appointments My Appointments** Payment 9:00AM (GMT+8) Upcoming Completed Cancelled Nurse Online Consultation **IAN 27** Total Bill RM1.00 3:00PM 🗎 (Patient's name) Test COMPLETED **JAN 27** Please prepare 15 minutes before the **PAY NOW** INVOICE 9:00AM appointment time. 🔝 Sunway Home Healthcare Please fill up the consent form 1 27 Jan 2021, Wednesday *Refer to invoice to make payment 3:00PM (GMT+8) 🕈 Sunway Home Healthcare Click the link below to test if your *For any gueries please contact +603 5033 Nurse Online Consultation device works well. 🔝 27 Jan 2021, Wednesday 7988 (Patient's name) 9:00AM (GMT+8) Preparing SHH Bill Nurse Online Consultation Please prepare 15 minutes before the *For any queries please contact +603 5033 **ENTER VIDEO ROOM** MEW APPT appointment time. 7988 (Patient's name) Please fill up the consent form Please prepare 15 minutes before the < Payment Payment appointment time. Click the link below to test if your device works well. Total Bill RM1.00 Please fill up the consent form Step: Test 🖹 Fill Up Step 1 ✓ Preparing SHH Bill 1. Please make a payment of RM1.00 to the below bank PAID Click the link below to test if your SHH Medical Supplies Order account. device works well. 2. Upload the payment slip and press the submit button. SHH Medical Supplies Preparation Step 2 Test Video Room Receipt SHH Medical Supplies Delivery Bank Name Maybank E RECEIPT (27 Jan 2021 2:29PM) Preparing SHH Bill Tracking Number: Sunmed@home sdn bhd COPY Account Name *Refer to invoice to make payment *For any gueries please contact +603 5033 *For any gueries please contact +603 5033 XXXXXXXXX COPY 7988 Account Number 512316123925 COPY 7988 City Link Step 3 ENTER VIDEO ROOM 🖹 Upload File **Q** Track Now ENTER VIDEO ROOM H NEW APPT X CANCEL C RESCHEDULE *For any queries please contact +603 5033 SUBMIT 7988

Step 1: You are required to fill up the consent form before teleconsultation

Step 2: Test your device for compatibility.

Step 3: Click **"Enter Video Room"** to connect with your consultant.

Step 1: Your bill will be ready shortly after the end of your Teleconsultation. Click **"Pay Now"**, follow the payment instruction to do your payment

Step 2: Click **"Upload File"** to upload the payment slip as proof of payment, then click **"SUMMIT"**

Your **payment receipt** will be available shortly after the payment has been made in full.

Your **medical supplies tracking number** will be available as soon as the item are out for delivery. Click **"Copy"** to copy the tracking number, and **"Track Now"** to be directed to delivery tracking page.